

*I Fiona Cooper of Coolcoons Maine Coons commit to standing by the kittens that I have bred. The following details my commitment to them and to the families that adopt them.*

### **Refunds & Replacements**

#### **Problems with your new kitten?**

If you have any problems at all with your new kitten, please contact Coolcoons Maine Coons as soon as possible. This can be done by contacting us either at [fiona.cooper01@bigpond.com](mailto:fiona.cooper01@bigpond.com), or by telephone **02 4889 9405**. I am always happy to talk through any issues your new baby has settling into its new home. If the issue cannot be resolved despite my and the new family's best efforts then the kitten may be returned to Coolcoons Maine Coons for a refund, less the \$200 non-refundable deposit within 14 days.

#### **Show Quality kittens**

Should you have purchased your kitten with the intention of showing it at Cat Shows recognised by any of the Governing Bodies in Australia then you will have paid a small extra cost, as well as having your kitten individually registered and issued with a Certified Pedigree. If after you take your kitten home a fault is discovered on the kitten that would unduly disadvantage the kitten in competition and that fault was undiscovered and in a Vet's opinion pre-existent at the time of purchase then Coolcoons Maine Coons will offer a choice of taking the kitten back and issuing a full refund, or will take the kitten back and offer a replacement kitten when the next suitable show quality kitten is available. If you have grown attached to your kitten and wish to keep it then you will be refunded the extra cost charged for Show Quality and if agreeable will also be offered another show kitten at Pet price.

#### **Sickness in your kitten**

Should you have any concerns about the health of your kitten please contact us **immediately** and if needed **consult a veterinarian**. **Coolcoons Maine Coons** do everything possible to ensure your baby is a happy, healthy and well socialized kitten, but sometimes something may go wrong through no fault of the breeding or upbringing.

If you believe the kitten has an illness/problem from our cattery, please contact us and consult a vet within 5 days of picking up your new kitten. If your vet concurs that the illness/problem has originated here at Coolcoons, **I will reimburse** your Veterinary Costs on receipt of a **Veterinary Report** and the Account from your vet. Coolcoons will make no cash refunds without an official veterinary report.

If your kitten, shows signs of a genetic defect such as HCM or HD and this is confirmed by Veterinary Tests, we will offer you the choice of either refunding the adoption fee in full or replacing the kitten with a similar quality kitten from the next available litter, (in the tragic case of the kitten or cat dying), or offering a discount on another kitten, depending on each individual cat's situation.

**ORIGINAL FREIGHT CHARGES ARE NOT REFUNDED.** Customers are responsible for all freight charges back to **Coolcoons Maine Coons**.

**Signed :** \_\_\_\_\_ **Date:** \_\_\_\_\_

*//We \_\_\_\_\_ the new parent/s of Coolcoons  
\_\_\_\_\_ agree to commit to the following  
responsibilities*

### *New Family Commitments*

#### Isolating the new kitten from any other family pets

If you have any other family pets it is **extremely important** to isolate your new kitten from them for a period of one week. Your baby has left Coolcoons in good health but as Coolcoons Maine Coons does regularly show its cats there is always a risk of picking up minor colds or infections from other exhibits. These all have an **incubation period**, which means that an infection may be brewing but **not yet apparent**. We take great care with all our show cats and thoroughly disinfect all show-exposed items (including ourselves and the cats!) after we return home. We have mostly been very lucky so far.

A kitten is **put under stress** when it moves to its new home, which can **lower its immune system** and allow a bug to take hold. A kitten under stress is also more vulnerable to any bugs that **may exist in your household** that your other pets may be immune to. By isolating your new kitten you will ensure that in the rare occurrence of an infection that only the kitten will require Vet Treatment. As written above if your baby develops an illness traced back to Coolcoons I will cover its Vet Treatment.

#### Appropriate Vet treatment

Should your kitten become ill then contact me asap. Take your baby to the Vet if you are worried at all, even if you think you are being over anxious. **Better to feel a bit silly than end up with a dead kitten**. Kittens can be fragile things and show little symptoms of a potentially serious problem.

Vaccinate, worm and flea treat your kitten regularly throughout its life.

#### Keeping your Maine Coon as an Indoor only cat

I strongly advise keeping your Maine Coon (and any cat for that instance) safely indoors. Maine Coons have a very strong hunting instinct and cats are blamed for the destruction of many of our native wildlife. They are often a target for thieves as well because of their striking looks. The strongest reason to keep them secure is of course the major risk of serious injury or death by a motor vehicle. Statistics show that the car is one of the highest causes of mortality for the domestic cat. A safe garden enclosure is a wonderful compromise if at all possible.

#### Return cat to Coolcoons Maine Coons in the event you cannot keep it

Should life take a different path and for whatever reason you cannot keep your Coolcoons kitten/cat then it is to be **returned to me** to find another home.

#### Show Quality kittens

Learn to bath and groom your show kitten so it is well presented on the show bench. Naturally I **will help** all I can in that department! Conduct yourself at all times in accordance to the Rules of the Governing Body you show your cat with. Remember also that you and your cat are **representing Coolcoons Maine Coons** for which I am **very grateful**.

## In the event of death

If your kitten/cat dies after an illness that your Vet **suspects** may be one that is carried genetically I need you to carefully consider allowing a **post-mortem to confirm the cause of death**. It is a difficult subject at the best of times much less in a time of shock and grief but as a breeder that wants to breed healthy Maine Coons I need to know for sure if any of my breeding cats may be carrying harmful genes. If a post mortem confirms a genetic disease then as stated above I will refund the full purchase price or replace the cat **up to 5 years of age**.

## Regular updates

I ask all new families to send news and hopefully photos of your Coolcoons kitten **several times a year**. This is important to me for several reasons.

**Firstly**, I do love each kitten I breed and it means so much to know that they are continuing to enjoy life.

**Secondly**, I need to keep up with the health status of all my kittens to ensure I am breeding healthy Maine Coons that will give their new families years of pleasure.

**Thirdly**, photos are very useful to see if my goal of breeding show standard Maine Coons is on track. It is actually quite difficult to tell if that cute 14-week-old kitten will grow into a cat worthy of being shown. I have quite often repeated a breeding upon receiving photos of a gorgeous young Coolcoons cat from Pet Owners!

***//We have read all the above and understand the ongoing commitment and responsibilities undertaken for this Maine Coon kitten by both parties.***

**Signed :** \_\_\_\_\_ **Date:** \_\_\_\_\_

### Description of Cat/Kitten

Breed	Maine Coon
Date of Birth	
Sex of Kitten	Male/Female
Desexed	Yes/No
Immunisation records	Attached/Not Attached
Pedigree provided	Yes/No
Parasite treatments (describe)	
Date of Administration:	